

# Katy Grigg

1 Washington Park, Room 1019B, Newark, NJ • (208) 407-0528 • grigg.katy@gmail.com

## EDUCATION

---

### Rutgers University

Current Student

Ph.D., Rutgers School of Business

Advisor: Jeffrey Robinson

### M.B.A., Huntsman School of Business

Advisor: Chad Albrecht

*Graduated Cum Laude*

### Utah State University

B.S., College of Humanities and Social Science

Minor: International Studies,

## PUBLICATIONS

---

Grigg, K. (2020) How to Lose Friends and Offend People: Six Roadblocks to Effective Communication.

## HONORS & AWARDS

---

Northern Utah Good Samaritan Award	2011
Utah's Hero Award	2011
Citation Recognition from the Utah Senate	2011
Award from the city of Logan	2011
Rookie of the Year, Five Guys	2015
#1 GM in Franchise, Five Guys	2016-17
Merrill Scholar	2017

## LEADERSHIP & OUTREACH

---

VITA Volunteer	2019-Present
Volunteer Missionary for Church	2013-2014

## PROFESSIONAL AFFILIATIONS

---

Latter-Day Saint MBA Association	2019 - Present
Utah State Woman in Business	2018 - Present

---

## PROFESSIONAL EXPERIENCE

---

**Yadav Enterprises** Boston, MA

*Restaurant Technology Manager* October 2021 – September 2022

- Manage the Menu, Inventory, Purchasing, Labor, and POS system
- Maintain and update the databases of these systems
- Proficient with SQL, Power Automate, Net Chef, Olo, DoorDash, GrubHub, Favor, UberEats, NovaDine/Lunchbox, Monkey Catering, Xpient, Selenium, and Punchh

**When Chickens Fly LLC** Boston, MA

*Owner* March 2020 – August 2022

- Owned and operated a small retail store in downtown Boston
- Work with small businesses to help them increase website optimization and website sales

**CrunchTime! Information Systems** Boston, MA

*Support Analyst, Customer Support* January 2020 – January 2021

- Resolve customer issues and questions via phone or ZenDesk ticket
- Work with other technical teams and product documentation to resolve client issues quickly and with constant customer communication
- Write and update technical documents

**Five Guys** Boston, MA

*Franchise Trainer* September 2019 – February 2020

- Create a Training Program for the store General Managers
- Teach employees to use CrunchTime! Software systems
- Bring all employees up to standards on company policies
- Analyze data and create individualized plans for each store's success

**Allegis Financial Partners** Logan, UT

*Financial Planner* December 2018 – September 2019

- Teach financial principles to clients
- Create and implement strategic and efficient financial plans

**Five Guys** Logan, UT

*General Manager* January 2015 – September 2018

- Led the training and development of a team of 30+ employees
- Managed 120k of inventory rotation monthly
- Managed financial reports on a daily, weekly, monthly, and quarterly basis success
- Controlled labor, food cost, and other necessary budgets